



**American Water Works Association**

*Dedicated to the World's Most Important Resource®*

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## AWWA Online Course Review Form

**Name:** James McCallum

**Date:** January 15, 2019

**Title of the course reviewed:** Water Compliance and Enforcement

**Years of experience in the industry:** 26

**Short bio (50 words or less):** I work as an Environmental Protection Officer for Alberta Environment and Parks; drinking water and wastewater systems inspections are the primary focus of my work.

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**Directions:** Thank you for agreeing to assist with our course review.

We ask that you take this course as a “student”, as you would if you had registered for the course independently and were receiving continuing education credit. Please take the course in the order presented, downloading each element in a module and completing it carefully.

Please keep record of the time it took you complete the course and the elements within the course.

### Time to Complete Modules (Record time in minutes)

	MODULE TIME			EXERCISE TIME			EXAM TIME		
	Begin	End	Total	Begin	End	Total	Begin	End	Total
<b>Module 1</b>			<b>40</b>						<b>10</b>
<b>Module 2</b>			<b>30</b>						
<b>Module 3</b>			<b>30</b>						
<b>Module 4</b>			<b>25</b>						

Please respond to the statements below.

### **Course Content**

1. Do the course description and learning objectives reflect the course content?  
Yes, course content was illustrated well.
2. Is the content presented accurately and with valuable information for operators?  
Excellent course with a precise focus on operations personnel and their role in system compliance.
3. Were you able to launch the presentation quickly using one of the media player options?  
Which tool did you use? (Internet Explorer, Media Player...)  
Yes, presentation worked seamlessly. Internet Explorer used.
4. The speaker is easy to understand, and the audio is clear. (If no, please explain...)  
Excellent presenter. Good pacing and clear speech.
5. The activities, graphics, and reading material are engaging and enhance the subject matter. (If no, please explain...)  
All supplemental materials aided in delivery of the course.

### **Navigation**

1. The course layout is easy to follow and understand. (Pause presentation, volume, Continue, Back, Save and Close, Submit) (If no, please explain...) Course layout is illustrated well. Clearly understood throughout.
2. Instructions on navigation, system requirements, and course expectations are easy to understand and clearly stated. (If no, please explain...) Yes, navigation tools are straightforward and clear.

### **Exam and Survey**

1. The final exam and survey questions are clear and relevant. (If no, please explain...)  
Yes, exam questions were straightforward.
2. The content is clearly reflected in the exam questions. (If no, please explain...) Course content comprehension was accurately assessed in the exam.
3. Any other feedback or ideas for improvement?